Virtual Home Visiting Module Series

Frequently Asked Questions

What modules and resources are available?

- 6 e-learning modules on virtual home visiting *(descriptions below)*
- Accompanying learning guides and resource guides for each module
- 1 Supervisor's Toolkit
- Virtual Vitality Videos and handouts to use in visits with families

Where & how can I access the modules?

- On The Institute @ https://bit.ly/VirtualHomeVisitingSeries
- Go to the Institute link above and create a FREE account.
- Then you can begin taking the modules, tracking your progress towards a digital badge, and sharing your progress with your supervisor and colleagues!

Who can access the modules?

Everyone and anyone. The Institute is a free and accessible learning management platform.

Why access these materials?

Earn a digital badge in virtual home visiting to showcase your new knowledge and skills in virtual home visiting.

What is a learning guide?

The learning guide provides an opportunity for all professionals to reflect on their knowledge of the learning objectives covered in the training and develop their personal learning goals and action plan for the training. As users take the virtual home visiting module series their answers to questions throughout the module will populate a completed learning guide they can print and share with their supervisor after the training.

What is a resource guide?

The resource guide provides a cliff notes version of the content covered in the e-learning module. It is meant to serve as a quick reference guide for tips and strategies covered in the module. It also has links and information for additional resources to do a deeper dive into specific content areas a family support professional may want to learn more about.

The learning guide and resource guides are based on the transfer of learning framework. Learn more about the transfer of learning in the Institute module, The Learning Journey.

What do the modules cover?

- Virtual Home Visiting 101: Service Delivery Overview

  This 60-minute module introduces learners to virtual home visiting service delivery through an array of approaches including interactive video calls (IVC) and phone. The module provides guidance for tailoring the service delivery approaches used to the needs of the family and community. The module also introduces strategies for self-care.
- Virtual Home Visiting 102: Preparing Yourself and Families

  This module instructs FSPs to prepare their technology and environment, and to enroll and prepare families for virtual services, whether delivered by phone, interactive video software or both. The module includes information about making the initial contact virtually, establishing a relationship with families and virtually enrolling families.
- Virtual Home Visiting 103: Engaging Families

  This module provides information about engaging families in virtual services. You'll learn the importance of reflecting on your attitudes, building relationships, managing technology, checking in with parents, monitoring your energy and adjusting plans as needed throughout the process. Most importantly, you'll see that engagement is a two-way process: your engagement supports the family's engagement and their engagement helps you to stay engaged.
- Virtual Home Visiting 104: Facilitating Parent-Child Connections

  This 45-minute module explores how to observe the child, the parent, and the environment through interactive video calls and telephone with the goal of supporting parent child connections. The module will also discuss strategies for strengthening and sustaining parents' interactions with their children.
- Virtual Home Visiting 105: Screening and Assessment

  This 45-minute module describes the unique challenges, opportunities, and strategies for completing child and adult screenings through virtual visits. It covers the FSP's role in preparing the parent, administering the screening, sharing results and following up.
- Virtual Home Visiting 106: Supporting the Whole Family

  This module provides information about supporting families virtually to meet needs that are outside the scope of your program and model. You'll consider how adding virtually services to

your community mapping can expand opportunities for families, and you'll learn strategies for connecting families to resources virtually.

What is the Supervisor's Toolkit?

It is a robust and interactive PDF that provides information for supervisors about providing home visiting services virtually. You will find reflections, tips, guidance, and inspiration alongside tools such as decision trees, templates, and questionnaires to support you in exploring and strengthening the use of virtual home visiting services in your program.