



Maintaining and Building Staff Relationships Virtually

July 28, 2021

RR-VHV Resources

Institute
for the Advancement of
Family Support Professionals

Your Dashboard All Modules Your Compass Hi Red

RAPID RESPONSE VIRTUAL HOME VISITING

The Rapid Response-Virtual Home Visiting collaborative (RR-VHV) will provide best practice principles and strategies to support all home visiting professionals in maintaining meaningful connection with families during this time of increased anxiety and need.

Through collaboration, the RR-VHV will leverage the extensive resources and expertise that exists across home visiting organizations to support the development and distribution of cross-model, cross system approaches and guidance.

Providing immediate support for our front-line home visiting staff and the families they serve is our highest priority.

The RR-VHV is committed to creating processes to facilitate collaborative content development and shared decision making.

Resources

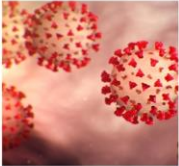
Frequently asked questions

Want to help?

If you would like to support our efforts, please let us know!

Contact the RR-VHV for more information


Available Webinars



Home Visiting Models and COVID 19 Response
(Friday, April 3, 2020)

If you are having difficulties accessing the webinar, click here to download the video.

Learn how HRSA and national home visiting models are responding to the COVID 19 crisis. The discussion will explore needs and priorities from the field, model guidelines, resources available to support current efforts and responses from federal, state and local levels.



Virtual Visit Readiness

Learn the basics of using different types of technology to connect with families.

Available Resources:
Readiness Reflection (pdf)
Troubleshooting Tips (pdf)

Guiding Principles

Accessible:

- All materials will be provided free of charge and made accessible to providers through the website and other platforms.
- All information and resources shared will be designed to meet the needs of all home visiting professionals.
- All materials developed as a result of this project will remain available to support future needs of the field.

Strength-based:

- Include as many provider networks as possible in content and resource development.
- All providers bring unique and important views. Expertise will be sought based on content area and specific needs.
- Every effort will be made to be as inclusive as possible. However, it is important to remember that no one individual or organization is expected to have expertise in every area. Please assess your own areas of strength and capacity to determine those areas in which you believe it is most important to be involved.

Shared Responsibility

- The RR-VHV will create a shared process for information gathering and sharing that is inclusive of all providers.
- It will be up to each provider network to determine the most efficient way for inclusion in rapid decision making and content review.
- To maintain a rapid response framework, we

Webinar recordings, slide decks, and supporting documents are available at:

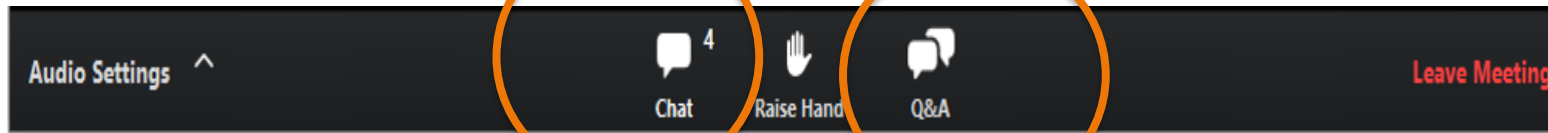
<https://institutefsp.org/covid-19-rapid-response>



Please use the Q&A box to submit your questions.

Please use the chat box to respond to questions that we ask you!

Thank you!



Objectives

- Reflect on ways to create comfortable virtual spaces for our teams
- Consider strategies that support the parallel process of staff and family well-being
- Explore techniques individual programs can implement to maintain and build relationships virtually with staff members

National FSP Competencies

- Domain 10: Professional Practice
 - Dimension 34 Ethical and legal practice
 - Dimension 35-Reflective practice
 - Dimension 36-Professional development
 - Dimension 37-Professional boundaries
 - Dimension 38-Quality improvement



Angie Drakeford,
State Director
North Carolina
Parent Child+



Miriah de Matos, MPH,MA
Senior Project Specialist
First 5 First Steps
American Academy of Pediatrics,
California Chapter 3



What do you need in a virtual environment (HV, meeting, etc.) to feel safe and comfortable?



Supporting a System



Reframing Our Approach: Virtual Systems Building



Slow down
interactions &
decrease
expectations for
what will be covered
on agendas

Independent
Activities

Post-Training
Consultations

Reframing Our Approach: Virtual Systems Building



**Create an
environment of
safety, comfort,
predictability and
pleasure**

**Virtual
Housekeeping**

**Meeting Host:
Tech Support**

Create a Routine

Reframing Our Approach: Virtual Systems Building



Hosting Zoom for Group Work

Peer Mentors

Group Cohesion



Moving Forward

- Assessing the needs of our staff
- Look for new opportunities to meet those needs
- Provide accurate and reliable information



What do we hold on to?



- Provide opportunities for professional development and growth
- Alternatives to our traditional visits
- Create opportunities for conversations for staff and leadership to support connection and continuing to refine new processes

Questions



Wrap-up and Reflection



Credits

We extend a special thank you to the team that created this webinar:

- Casey Amayun, Rapid Response Virtual Home Visiting
- Miriah De Matos, AAP-CA3, First Steps HFA Multi-Site System
- Angie Drakeford, North Carolina ParentChild+
- Joelfre Grant, Brazelton Touchpoints Center
- Eva Rivera, Brazelton Touchpoints Center

