



RAPID RESPONSE

VIRTUAL HOME VISITING

Staff Training and Supports through Virtual Connections

March 11, 2021

California Virtual Home Visiting Project

Webinar series developed for California home visiting providers, by the First 5 Association and the Rapid Response Virtual Home Visiting project.



IAFSP Rapid Response Virtual Home Visiting

Institute
For the Advancement of
Family Support Professionals

Your Dashboard All Modules Your Compass Hi Red!

RAPID RESPONSE VIRTUAL HOME VISITING

Resources
Frequently asked questions

Want to help?
If you would like to support our efforts,
please let us know!
[Contact the RR-VHV for more information](#)

The Rapid Response-Virtual Home Visiting collaborative (RR-VHV) will provide best practice principles and strategies to support all home visiting professionals in maintaining meaningful connection with families during this time of increased anxiety and need.

Through collaboration, the RR-VHV will leverage the extensive resources and expertise that exists across home visiting organizations to support the development and distribution of cross-model, cross system approaches and guidance.

Providing immediate support for our front-line home visiting staff and the families they serve is our highest priority.

The RR-VHV is committed to creating processes to facilitate collaborative content development and shared decision making.

Available Webinars

Home Visiting Models and COVID 19 Response
(Friday, April 3, 2020)
If you are having difficulties accessing the webinar, click here to download the video.

Learn how HRSA and national home visiting models are responding to the COVID 19 crisis. The discussion will explore needs and priorities from the field, model guidance, resources available to support current efforts and responses from federal, state and local levels.

Virtual Visit Readiness
Learn the basics of using different types of technology to connect with families.

Available Resources:
[Readiness Reflection \(pdf\)](#)
[Troubleshooting Tips \(pdf\)](#)

Guiding Principles

Accessible:

- All materials will be provided free of charge and made accessible to providers through the Institute and other platforms.
- All information and resources shared will be designed to meet the needs of all home visiting professionals.
- All materials developed as a result of this project will remain available to support future needs of the field.

Strength-based:

- Include as many provider networks as possible in content and resource development.
- All providers bring unique and important views. Expertise will be sought based on content area and specific needs.
- Every effort will be made to be as inclusive as possible. However, it is important to remember that no one individual or organization is expected to have expertise in every area. Please assess your own areas of strength and capacity to determine those areas in which you believe it is most important to be involved.

Shared Responsibility:

- The RR-VHV will create a streamlined process for information gathering and sharing that is inclusive of all providers.
- It will be up to each provider network to determine the most efficient way for inclusion in rapid decision making and content review.
- To maintain a rapid response framework, we

Webinar recordings, slide decks and resources are available at:

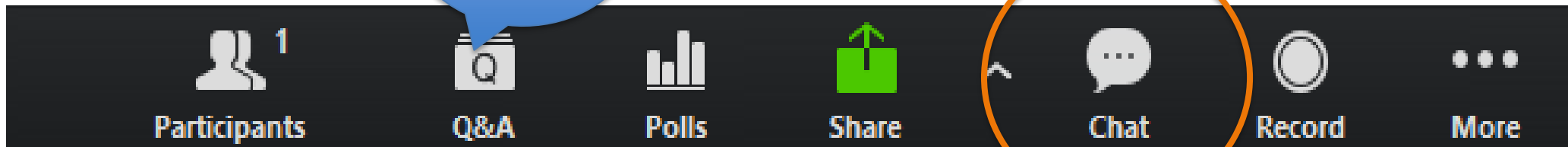
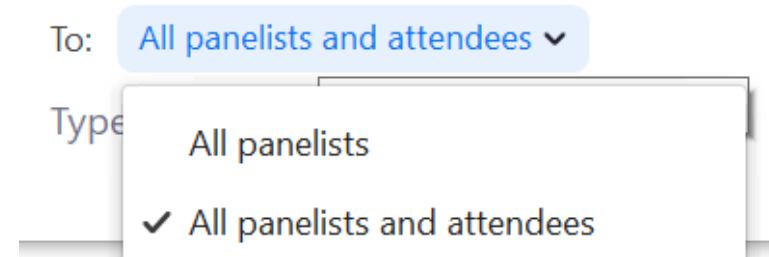
<https://institutefsp.org/covid-19-rapid-response>



Q&A and Chat Features

If you have a specific question for one of our speakers, please use the Q&A function

Please use the chat box to respond to questions we ask you!



Polls

Which model do you use?

Describe your role in home visiting:

- Begin as a home visitor or staff member during COVID 19
- Home visiting staff prior to COVID 19



Goals

Explore strategies for staff support, from onboarding to staffing training and ongoing supervision.

Learn strategies that have worked for other colleagues in navigating virtual home visiting, recruiting and engaging families.



Introductions



Lisa Weisbaum
LCSW, Director



Sonja Salcedo
MHS, CLE, Parent Coach

Supporting Staff

Hiring and Onboarding

- ✓ Attendance to the interview (did they sign on a few minutes early or late)
- ✓ Engagement during the Zoom call
- ✓ Presentation (position of the camera, background, attire, speech)
- ✓ Experience in the field; knowledge of home visiting or parent-child interactions
- ✓ HR onboarded in person (paperwork, computer, etc.)

Supporting Staff

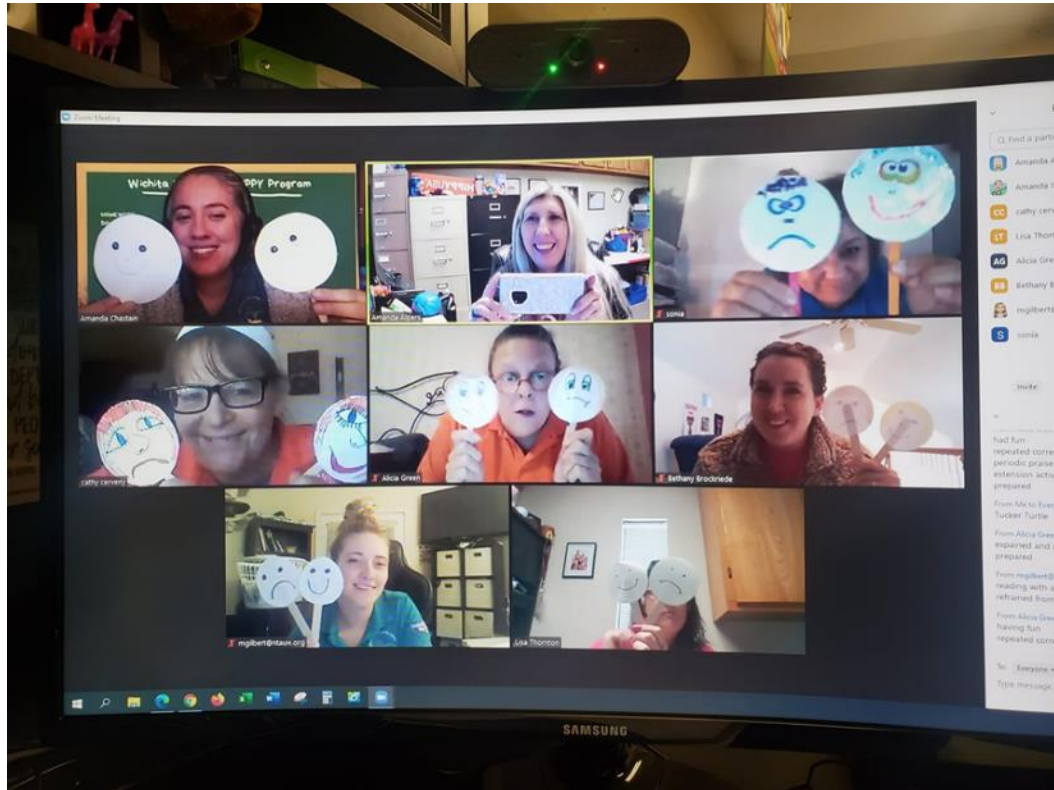
Training

- ✓ Virtual trainings (PAT)
- ✓ Weekly supervision (increase to bi-weekly for the first month) to review documentation (share screen)
- ✓ Reading assignments
- ✓ Observation of visits with other team members
- ✓ Weekly team consultations

Supporting Staff

Ongoing Supports and Reflective Supervision

- ✓ Set weekly individual supervision for 1 hour
- ✓ Discuss expectations
- ✓ Schedule weekly team meeting to plan out visits for the week (review the PAT curriculum)



Virtual Connections with Families

Recruiting Families

- ✓ Engage with professional contacts from previous positions.
- ✓ Connect with local hospitals, clinics, and doctors.
- ✓ Join community collaborative meetings (monthly)
- ✓ Videoconferencing meetings at all possible
- ✓ Managers: maintain spreadsheet to track all contacts and to revisit to establish relationship.



Virtual Connections with Families



Engaging Families during Virtual Services

- ✓ Act natural (use your own style as if you were in their living room).
- ✓ Remind families distraction on their end is acceptable.
- ✓ Be flexible in planned activities (since you are not providing materials for the visit, you have to rely on what the families have).

Credits

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Pritzker Children's Initiative

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